

Gambling Helpline Tracking Log  
Month Of April 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	10	4	5	7	3	29
Gambler Seeking Info Only	0	4	0	3	0	7
Gambler Seeking GA	0	1	0	0	0	1
Gambler Just Wants To Tal	0	2	1	0	0	3
Admin Reasons	6	1	3	2	0	12
SO Seeking Treatment	0	0	0	1	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	0	1	0	0	2
Other Family Seeking Info Only	1	0	0	1	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	1	0	0	2
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	1	0	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Lottery Results	7	7	4	4	0	22
GA Information	0	0	0	0	0	0
Agency Calling	1	1	2	0	0	4
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	21	31	25	27	2	106
Other (please Specify)	2	0	2	2	0	6
TVG or Casino Reservations	6	4	1	2	0	13
<b>TOTAL</b>	<b>56</b>	<b>56</b>	<b>46</b>	<b>49</b>	<b>5</b>	<b>212</b>
GAT Referrals Given	12	15	8	12	6	53
# People Referred To Treatment	11	7	6	9	3	36
Connected Directly To Agency	1	0	0	2	2	5
Confirmed Appt. With Agency	1	0	0	1	1	3
Permission to call back 72 hour	1	4	3	6	3	17
Successful 72 Hour Call Back	1	0	0	2	2	5
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	1	0	3
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	1	0	1

GAT REFERRALS: CLACKAMAS=3 COOS=1 DESCHUTES=1 JACKSON=1 JOSEPHINE=1 KLAMATH=1 LANE=4 LINN=2  
MULTNOMAH=21 WASHINGTON=10 YAMHILL=5 GEAR=3 =53

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (14) BEST CARE BEND=1 (15) GEAR=3 (16) OPTIONS FOR SOUTHERN OREGON=1 (17) TRANSFORMATION WELLNESS CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=2 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=5 (36) CASCADIA (CLACKAMAS)=3 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=1 (52) LEWIS & CLARK=8 (80) SOLUTIONS- SPANISH ONLY=3 (95) HOLISTIC HEALING=3 =45

GA: MULTNOMAH=1=1

(#5) OTHER: A)REGGIE 8= B)OUT OF STATE CALLERS=3 C)PRANKS=1 D)CALLER INQUIRY=1  
 E)DISREGULATED CALLER=1 =6

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	6	18	12	14	2	1	56
2ND WEEK	1	0	7	9	21	11	5	2	56
3RD WEEK	2	5	5	5	12	9	6	2	46
4TH WEEK	1	1	10	10	12	10	2	3	49
5TH WEEK	0	0	1	2	1	1	0	0	5
TOTAL	6	7	29	44	58	45	15	8	212

42 # OF REFERAL TO TREATMENT

32 # OF LIVE CHATS

22,000 # OF WEB PAGE HITS

5 # OF SMS/TEXT

0 # OF GAM TALK